*Program 150*
# DSHS - Information System Services

## Recommendation Summary

Dollars in Thousands

| | Annual FTEs | General Fund State | Other Funds | Total Funds |
|---|---|---|---|---|
| **2003-05 Expenditure Authority** | 150.4 | | | |
| **Total Maintenance Level** | 150.4 | 79 | | 79 |
| Difference | | 79 | | 79 |
| Percent Change from Current Biennium | 0.0% | 100.0% | | 100.0% |
| **Performance Changes** | | | | |
| General Inflation | | (79) | | (79) |
| **Subtotal** | | (79) | | (79) |
| **Total Proposed Budget** | 150.4 | | | |
| Difference | | | | |
| Percent Change from Current Biennium | 0.0% | | | |
| **Total Proposed Budget by Activity** | | | | |
| Information Systems Services | 150.4 | | | |
| **Total Proposed Budget** | 150.4 | | | |

## ACTIVITY DESCRIPTIONS

**Information Systems Services**
The Information System Services Division (ISSD) is the department's primary service provider for agency-wide information technology (IT) services. Key IT services include enterprise architecture, network infrastructure and support, electronic messaging, telephone services, production control, data security and disaster recovery, e-government and portfolio management services, Internet/Intranet services, and ageny-wide help desk support.